

# Blue Care<sup>TM</sup>

Here to help you navigate your  
high-cost drug claims.





# Blue Care



Managing a chronic condition shouldn't be difficult. Blue Care is a service designed to give you peace of mind and help you navigate your high-cost drug claims.

## On your side

At Alberta Blue Cross, we understand it can be difficult scheduling an appointment to see your specialist to get all of your questions answered. We also know that the co-pay for high-cost drugs, which are essential for your health, can be staggering. Blue Care will help you find a healthy and when medically safe to do so, affordable treatment plan.

## Choice

Blue Care is not partnered with any health-care provider or patient assistance program—our pharmacists will suggest the best option for you. Ultimately, you choose where you want to fill your prescription.

## Put your mind at ease

With Blue Care, our pharmacists will work with you to make sure you understand the medications you are being prescribed and that you are receiving the most effective treatment at an affordable cost when it is appropriate.





## Personalized support with Blue Care

In as little as one phone call, our pharmacists can answer your questions about

- your medical condition,
- your drug therapy,
- how to administer medications,
- alternative treatment options,
- your drug plan coverage,
- side effects, and
- interactions.

Our Blue Care pharmacists can also look for opportunities to minimize your out-of-pocket expenses when they are available and if they are appropriate for your treatment plan.

## When can you use Blue Care?

Blue Care is available to all plan members who have been approved for coverage for high-cost drugs. Before you can take advantage of Blue Care, we need your consent. Simply fill out the form and scan then email, fax or mail it back to us. Once we have your consent, a Blue Care pharmacist will give you a call.

## Blue Care is here to help

Whether or not you choose to use the service, your drug claims will be paid according to the rules of your plan. The final decision about your treatment plan stays between you and your doctor.

### Questions?

Call us toll free at 1-866-969-2858.





As Alberta's leading benefits provider, we strive to achieve excellence in all areas of business. Through our award-winning customer service, high-tech approach to benefits, trusted brand, supportive partnerships and strong ties to the community, we have one thing in mind—you. Our expertise and commitment ensure our products and services fulfil the needs of all our customers.

[ab.bluecross.ca](http://ab.bluecross.ca)