



## Did you know that you can submit claims online?

If you sign up for online services through the Alberta Blue Cross member web site, you can submit health, dental and Health Spending Account claims online. Now you will enjoy the convenience of having your claims reimbursed faster than ever before.



### Online claims submission is fast, easy and secure

To submit your claims online, you simply need to sign in to Alberta Blue Cross's member web site by visiting [www.ab.bluecross.ca](http://www.ab.bluecross.ca) and clicking "Sign in". Once you are signed up for direct deposit and paperless claim statements, you are ready to start submitting your claims online.

### Register for member services today

If you have not registered for member services, follow these easy steps to gain access to this convenient online service.

1. Visit [www.ab.bluecross.ca](http://www.ab.bluecross.ca).
2. Choose the "Plan members" option in the "Sign in" drop-down menu.
3. Click the "Not registered yet?" link.
4. Once you reach the "Sign me up!" page, enter the information from your Alberta Blue Cross ID card:
  - Group number
  - ID number
  - Date of birth
5. To complete your registration, you must also enter and verify the password you wish to use and submit a reminder question and answer.

### Contact us

For more information, please contact Alberta Blue Cross Customer Services at 780-498-8000 (Edmonton) or toll free at **1-800-661-6995**.

Our office hours are 8:30 a.m. to 5 p.m. (MT), Monday to Friday. Alternatively, you can email us by clicking on the "Contact us" tab, located on every page of our web site ([www.ab.bluecross.ca](http://www.ab.bluecross.ca)).

