



Your Alberta Blue Cross Support Team

GROUP ADMINISTRATION

Phone: 780-498-5925 **Email:** grouneligibility@ab.bluecross.ca
1-866-498-5925 (Toll Free)

Office hours: Monday - Friday, 8:30 a.m. - 5:00 p.m. MST.

Point of Contact for:

- Eligibility questions
- Billing inquiries
- PA website inquiries/transaction requests

CLIENT CARE SPECIALIST – BREANN JOHNSON

Phone: 780-498-8067 **Email:** bjohnson@ab.bluecross.ca

Mailing Address: 10009 – 108 Street NW Edmonton AB T5J 3C5

Point of Contact for:

- Escalated Inquiries
- Plan Revisions
- Booklet Orders

LIFE & DISABILITY CLAIMS MANAGEMENT

Phone: 587-756-8631 **Email:** LDCS@ab.bluecross.ca
1-800-763-6206 (Toll Free)

Point of Contact for:

- Procedure Inquiries
- Claim Status
- Life/Disability Inquiries

CUSTOMER SERVICES CONTACT CENTRE

Phone: 780-498-8000 **Online:** www.ab.bluecross.ca
1-800-661-6995 (toll free)

Point of Contact for:

- Member Inquiries
- Claim Questions
- Coordination of Benefits updates



Contact Alberta Blue Cross Customer Services at
1-800-661-6995 Monday to Friday from
8:30 a.m. to 5 p.m. MT.



Sign in to the member web site at
www.ab.bluecross.ca.



Download the **Alberta Blue Cross – My Benefits**
app to your Apple or Android device.

